



Credit Card Authorization Form

Guest must **SIGN this form** in order to book.

- 1 - **PRINT** this Credit Card Authorization Form
- 2 - **FILL OUT** and **SIGN**
- 3 - **FAX** to **USA Vacation Homes** at 863-424-3844

I have read and understood the Terms and Conditions. I agree to adhere to them by signing below.

Booking Number:	<input type="text"/>		
(mm/dd/yy)Arrival Date:	<input type="text"/>	<input type="text"/>	<input type="text"/>
(mm/dd/yy)Departure Date:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Please indicate the extra services you would like added to your reservation .	Pool Heat \$22 per day ____ # of days ____ (min of 5 days)		
	Welcome Pack \$45 ____ \$75 ____ \$125 ____		
	<i>These service prices are per week</i>		
	Crib \$ 60 ____ pack and play \$30 ____ High Chair \$30 ____		
	Gas BBQ\$50 ____		
	Property Protection Plan \$85.00		
Card Holder Name:	<input type="text"/>		
Please be advised that your credit card is subject to be charged in parts for the amount authorized below.			
Card Holder Billing Address:	Address:		
	City:	State:	Zip:
Credit Card: (Check one)	<input type="checkbox"/> American Express	<input type="checkbox"/> Discover	<input type="checkbox"/> Visa <input type="checkbox"/> Master Card
Credit Card Number:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Credit Card Expires: (mm/yy)	<input type="text"/>	<input type="text"/>	

Contact Information:

Day Time Ph:	Cellular Ph:
Night Time Ph:	E-mail:

Final Payment: \$

for Booking#(s)

If the final amount changes we will require a NEW credit card form with the adjusted amount. and we will send you a new invoice/confirmation form.

Card Holders Signature:

	Date(mm/dd/yy):
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Holding deposit & Final Payment

I have been advised of the \$200.00 non refundable holding deposit and that final payment is due 30 days prior to arrival.

I Accept

I Decline

Important

USA Vacation Homes will provide receipt(s) to the guest Via Email.

Please advise USA Vacation homes if you would like receipt(s) to be mailed or faxed back to you.

In addition, Authorization is good only for DATES GIVEN above. Separate authorization form(s) must be completed for additional/extended stay(s).

This information provides our standard terms and conditions of rental for guests. USA Vacation Homes, hereinafter referred to as the Company, or the owner of the property, hereinafter referred to as the Owner, offer the short-term rental/letting of the Property to the persons of 21 years or over with the terms set out below.

Internet Bookings

The Company provides nightly rates on our website which are subject to change at the Company's discretion. The booking shall be provisional until the guest pays the requested deposit or payment as defined on the booking confirmation. The Company reserves the right to accept any booking for the Property from a third party, where said third party makes payment prior to receipt of payment from the Guest. Once the Company receives payment, the booking is confirmed.

Payments

The Guest agrees and acknowledges that the Company will not release the Property or any service prior to receipt by the Company of payment in full. Failure of the Guest to pay rental or for any service will result in removal or refusal to supply said service, including, but not limited to provision of accommodation in the Property. Such removal and or refusal will not alter the terms and penalties associated with cancellation.

The Guest agrees to pay the total rental fee within the due dates as set out on the booking confirmation. Final and full payment is due 30 days prior to arrival. ***Keys will never be released if there is an unpaid balance on the booking.*** In the event of late payment, or failure to pay, the Company reserves the rights to levy the cancellation penalty percentage charges against any money that the Guest has paid in advance and cancel the booking of the Guest. Where the money paid in advance is insufficient to cover the calculated percentage, the Company reserves the right to exercise any legal remedies to pursue the amount owed by the Guest.

If after the contract has been completed, you want to change your vacation, we will do our best to meet your requirements up to six weeks before arrival. If we can make the requested changes, an administration charge of \$100.00 will have to be paid by guest. Please note that changes to the vacation within 6 weeks of arrival will result in the cancellation of the original arrangements and charges will be applicable as detailed in the cancellation policy.

The Company reserves the right to amend rates at any time. Pre-existing reservations, where the Guest has made a payment, will remain at the pre-increase pricing.

Travel Agent & Tour Operator Reservations

Tour operators and Travel agents: Online reservations are made in your own name. Then forward a fax to provide all details of the guest. A confirmation from the Company will determine payment conditions. A reservation will only be confirmed, when the 20% deposit on total amount of rental is transferred to and received by the Company. So it is clear to the guest, there is no reservation made as long as a deposit has not been paid and the Company has not confirmed the reservation. Cancellations are accepted only in writing and subject to our cancellation policy. There is no deposit refund for cancellations by guest.

Acceptance

The Guest agrees that payment of the rental deposit to the Company or their agent will signify their full acceptance of these Terms and Conditions of Rental. The Guest further acknowledges that by payment of the final rental amount, the Guest has received copies of and/or read and accepted these Terms of Conditions of Rental on this web site.

Rental Period & Occupancy

The number of nights is stated on our confirmation sent to you, with an arrival date and checkout date. By Florida state law, the property may only be occupied by two people per bedroom, plus two people. The rented premises (hereafter referred to as "Property") cannot be entered before 4.00 pm on arrival date (check-in) and must be vacated before or at the latest at 11.00 am on departure date (check-out) stated on the contract. An early check-in may be coordinated if there is not a checkout the same day. Late checkout is usually not possible due to preparing the home for the next guest.

Basis of Rental

Properties offered for short-term rental through the Company are provided on a self-catering basis. The Company provides complimentary starter soap, toilet paper, and trash bags. Once these items are used, it is the guest's responsibility to replenish them. The Guest may elect to order groceries and supplies in advance from the Company at the charges set out.

Check In

Check in to the Property is after 4:00 pm on the date of arrival as shown on the booking confirmation. At the sole discretion of the Company, any Guest arriving to collect keys before that time may be refused.

Security Deposit

All reservations require a security deposit of US \$ 500 per stay. The deposit needs to be collected from the guest before or at check in. This can be done on our either of our secure websites. Just visit one of our websites www.rentalhomesbydisney.com or www.usa-vacation-homes.com and go to pre-register. If the guest is not a credit card holder, we only accept US \$ 500 cash, no personal checks, deposited at our offices. This deposit will be refunded within 14 days after departure after inspection of the rented unit(s) in there is no damages. Otherwise, Guest will be asked to sign a Credit Card slip. This deposit will not be charges against the credit card at this time, but will be placed on hold until the property is inspected at departure.

The Guest agrees that the Company or the Owner can charge additional fees to cover:

- Early arrival or late departure charges
- Non-return of keys
- Loss or breakage of inventory items
- Damage to the Property or its equipment
- Unauthorized Pets

If there is damage from the guest, the amount to fix, repair or clean the damage will be deducted from the security deposit. If the damage is more than the deposit amount, the guest agrees and acknowledges that

Company can charge this additional amount to the credit card provided.

Where loss or damage to the Property, the inventory, or equipment exceeds \$500, the Company or the Owner will bill the Guest for the shortfall, and the Guest agrees to pay within 14 days. In the event that the Guest fails to pay any such shortfall, the Company reserves the right to exercise any legal remedies to pursue the amount owed from the Guest. Where the Company finds damage or loss to the Property following the Guests departure that, in the view of the Company, constitutes malicious or wanton damage, the Company reserves the right to notify law enforcement authorities and prosecute, in addition to billing the Guest for the full amount of repair or replacement, and the Guest agrees to pay within 14 days.

Cancellation

If you or any member of your party have to cancel from the booking or cancel the entire booking once it has been accepted by us, written notification must be sent to us by certified mail. The below charges will be applied from the date the notification is received by us according to the scale below. The charges are applied as a percentage of the total booking amount.

Period before departure date within which written notification is received.	Cancellation Charges
<i>More than 42 days</i>	<i>deposit only</i>
<i>41 – 31 days</i>	<i>60%</i>
<i>30 – 0 days</i>	<i>100%</i>

The Company regrets that it is unable to waive any of the cancellation charges above, whatever the circumstances. The Company recommends that all guests take out adequate cancellation or vacation insurance either through their insurance broker or travel agent.

No Shows

The Company regrets that “No Shows” will result in a full 100% cancellation charge and not subject to any refund.

Service Level

The Company agrees to a Service Level for the remedy of any problems found at the Property, either on arrival of the Guest, or during the Rental Period, as follows: The Company agrees to provide a maximum 4-hour response to remedy problems that, at the sole discretion of the Company, constitute emergencies, which would affect the safety of the Guest. Any problems arising during the Rental Period at the Property that do not constitute an emergency as determined by the Company will be remedied during or after the Rental Period, based on the severity of the problem, at the sole discretion of the Company.

The company makes all reasonable efforts to maintain each property and its equipment in good working order. Wherever commercially possible, repairs are performed within 24 hours, but sometimes delays are inevitable. No refunds are granted for malfunctioning mechanical or electrical equipment including (but not limited to): inoperable appliances, air-conditioning units, pools and/or spas. No refunds will be given for unfavorable weather, early departure, utility service interruption, construction, or maintenance issues. Additionally, there are no refunds for faulty recording or playback equipment, TVs, audio, telephone,

cable reception, computer equipment or Internet access.

Limitation of Liability

The Company makes all reasonable efforts to provide advice and safety information. This information can be found in the Home-folder at the Property. It is the responsibility of the Guest to ensure that they have read and understood the contents and advice given following arrival at the Property. The Company is willing to provide any and all further information pertaining to the Property providing the Guest has first read the Home-Pack. In addition, the Company states the following:

- The Company and/or the Owner will not release the physical address of the Property to the Guest prior to the collection of the keys and directions to the Property on arrival. This is a security measure.
- The Company and/or the Owner do not accept liability for equipment failure and or services in the Property. In the event of failure of equipment, the Guest must notify the Company within one working day such that the Company may elect to provide a remedy to the failure.
- The Company and/or the Owner do not accept liability for lost or stolen personal property of the Guest from the Property during the Rental Period. The Company provides information and advice in the Home-Pack to the Guest in an advisory capacity only, with no guarantee or promise of security, even where the Guest make use of any advice given by the Company or its representatives. In the event that property of the Guest is lost or stolen, the Guest should advise the appropriate legal authority first, and then the Company, of the lost or stolen items. The Company will either make sure the property is secure or will transfer the Guest to another Property and this will be the full extent of its liability to the Guest under such circumstances.
- The Company or its representatives may enter the Property at any time, without notice, for the purposes of protection and/or maintenance of the Property. Wherever possible, the Company will provide notice to the Guest prior to such entrance.
- The Company and/or the Owner accept no liability for personal loss or injury to the Guest during the Rental Period. The Guest must ensure that they have adequate insurance cover. The Company provides information and advice in the Home-folder to the Guest in an advisory capacity only, with no guarantee or promise implied.
- The Guest must ensure that Children are supervised at all times. It is the policy of the Company that all children under the age of 18 years are not left in rental accommodation un-supervised during the rental period.
- The Company and/or the Owner do not accept any liability for the acts and/or omissions of any agent. These agents include but are not limited to: airlines, car-hire companies, travel agents, tour operators, ticket agents, homeowners, or utility providers.
- The Company and/or the Owner do not accept liability for failure of pool heat to provide adequate heating where pool heat is provided via an electrical heat pump, and where the outside air temperature drops below 55 degrees Fahrenheit. Electric heating pumps do not operate effectively below this temperature, and failure of such devices to heat the pool is outside of the Company's control, and is regarded as an act of nature (see below). In most cases your pool will warm to a daytime temperature of between 70 and 80 degrees.
- The Company and/or the Owner do not accept liability for acts of violence, nature, fire, flood, war, civil disobedience, riot, or other force of nature that may have an adverse effect on the Guest.
- The Company does not accept liability for removal of the Property from marketplace (property is sold) or transfer of the Property to another company by the Owner that results in the Property becoming unavailable for the Rental Period. Wherever such an event occurs, the Company will offer the Guest a suitable alternative accommodation of equal or better quality, subject to

availability. In the event that the Guest refuses the offered alternate property, then the Guest may cancel the booking, and the Company will refund the Rental Fee, less the applicable cancellation penalty percentage rate (shown above).

- Where the Property is booked by the Guest and is subject to a construction discount, which will be clearly notified on the booking confirmation, the discount is the sole compensation offered to the Guest for any inconvenience caused by construction.
- Failure to comply with any of the terms herein will, at the sole discretion of the Company, result in the eviction of the Guest from the Property, without compensation or refund to the guests.

Extra Costs

Local taxes are never included in our rates as county taxes differ from one house to another. Taxes will automatically be added in the statement. Departure cleaning is included in our rates for a stay of at least 5 days. Departure cleaning will be added, according to the type of accommodation for stays of 4 days or shorter. No further cleaning will be charged, unless the accommodation has been left in an extreme condition.

Customer will only be charged for extras if he/she explicitly requests the option(s). Extras will be added to your booking confirmation from us.

Options are: Pool heating: US \$22 per day (with minimum of 5 days) or US \$ 154 per week

Spa heating: US \$ 13 per day (minimum of 5 days)

Pack and Play: US \$ 30 per week Crib: US \$60.00 per week

High Chair: US \$ 30 per week

Daily Maid Service is possible: prices on request

All premises are fully equipped by the owner, not by the Company. For questions concerning a specific house, the customer can request more detailed information from our web site or reservation staff.

Pets

Pets are not permitted in the Property, unless given prior written permission from the Company or the owner. If no permission is given, the guest is advised to place their pet at another facility. Neither the Company nor the Owner of the Property will be held liable for any loss or injury to a pet or property while staying at the Property, or for any action taken against the pet or pet owner by third parties. In the event that the Guest brings a pet to the Property, the Company may elect to evict the Guest from the Property with loss of all rental money paid and/or levy a charge of at least \$100 per bedroom per week to the credit card of the Guest and to pay for additional sanitation and cleaning on the departure of the Guest and pet.

Guest Responsibility

All guest will behave in such a manner as in no way to cause or likely cause damage, distress, danger or annoyance to other neighbors, property and/or any third party. House parties are not allowed. Occupancy is strictly limited to the sleeping capacity of the property. The company reserves the right to enter the property anytime to investigate disturbances, check occupancy and/or check for damages. The booking of any guest in breach of this clause will be terminated and the Company will not have any further contractual obligations to you.

Complaint procedures

On very infrequent occasions, you may feel inclined to register a complaint. If this complaint relates to services provided, then it is incumbent upon you to seek a resolution while you are still in occupation of the accommodation we have arranged. If the problem relates to the accommodation or other on-site services, it must be reported to the travel agent or tour operator that you booked with. If you fail to register the complaint immediately, your omission will be regarded as a breach of the contract between you and the travel agent or tour operator, who will not assume responsibility. If however, you follow this required procedure, but fail to achieve satisfaction, then you must register your complaint with the Company in writing within 7 days of your return home. The Company will then endeavor to seek an amicable solution.

The responsibilities of the Company are strictly limited to the provisions of those services contracted directly with you. If your complaint relates to services provided by other parties to include, but not limited to tour operators, travel agents, airlines or other parties to your vacation arrangements, then the Company will endeavor to provide assistance in the pursuance of complaints, but will not be held responsible. Such responsibility resides with the providers of the other parties of your vacation arrangements.

By renting a home, customer acknowledges and agrees to all terms and conditions noted above.

(Terms and conditions are subject to change without notice)

